

# Why am I in a waiting room?

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The waiting room is a temporary waiting area for patients, where you can wait for the Clinician to join the video appointment. Whilst in the waiting room, you can test your device and see approximately how much time there still is before the appointment begins.

The waiting room is active only a certain time before the appointment begins. You may receive a text message or email informing when the waiting room is available and asking you to enter the waiting room.

