Best Practices for Translation

Some of the best practices of translation:

BEFORE CALL

1. **Surroundings:**
    1. To join appointment, it is always advisable to choose a quite environment to lower the distractions.
    2. It is recommended to use a headset to reduce background noise and disturbance from surroundings.

2. **Speech Clarity:**
    1. It is recommended to speak closer to the microphone with a proper pace to maintain speech clarity. Speak small sentences for better performance of translation.
    2. Choose the right language accent for identifying speech accurately.
    3. Use the number approach when specifying a date. Spell out numbers e.g.; - 1-9-9-0 instead of saying nineteen ninety.

DURING CALL

1. **Speech/Text Inputs:**
    1. Patient can choose to speak/type to begin translation. Patient can click on the mic icon and start speaking or can use system / virtual keyboard to type the message to translate. Keep grammatical constructions simple. The captured text can be edited before sending, in case of errors.
    Note: Virtual Keyboard feature is available for following languages.
    2. We support 112 global languages including scripts that are written from left to right. For more information refer to list of support languages before proceeding with translation.
    3. Before proceeding with the video call appointment kindly refer to the languages that are not available for speech to text translation:
        1. Belarusian
        2. Cebuano
        3. Chichewa
        4. Corsican
        5. Esperanto
        6. Frisian
        7. Hausa
        8. Hawaii
        9. Frisian
        10. Haitian Creole
        11. Hausa
        12. Hawaiian
        13. Hmong

14. Igbo

15. Irish

16. Kazakh

17. Kinyarwanda

18. Kurdish

19. Kyrgyz

20. Latin

21. Luxembourgish

22. Malagasy

23. Maltese

24. Maori

25. Myanmar

26. Oriya

27. Pashto

28. Samoan

29. Scots Gaelic

30. Sesotho

31. Shona

32. Sindhi

33. Somali

34. Tajik

35. Tatar

36. Turkmen

37. Uyghur

38. Welsh

39. Xhosa

40. Yiddish

41. Yoruba

42. Zulu

4. While speaking, the spoken speech identified by the application is displayed in the text area in grey, wait for the content to be white before sending.

2. **Share Feedback:**

While on a video call appointment Patient has an opportunity to share their view by upvoting and downvoting a translated message. After the call, Patient can summarise their experience on the feedback form.